



December 1, 2022

Re: Discontinuation of Telemedicine effective January 2023

Dear Patient:

We are grateful for your resilience as we strive to continue providing the best possible patient care in this ever-changing, difficult healthcare landscape that is the reality of our current world. By the nature of rheumatology conditions, ours is a hands-on specialty that requires in-person physical examination in order to make the most impactful treatment decisions.

Effective January 1, 2023 Lomibao Rheumatology and Wellness Care, PLLC is discontinuing telemedicine appointments to promote better patient care. As of December 1, 2022, patients who have a pre-existing telemedicine appointment will be allowed to keep it but are encouraged to switch to an in-clinic appointment, and all subsequent appointments will be scheduled in-clinic.

In very select circumstances only, we will authorize approval for a telemedicine appointment. Examples of select circumstances are inclement weather, contagious illness the day of appointment to avoid same-day cancellation fee, last minute add-on appointment, and select instances to the clinic's sole and absolute discretion where distance is a barrier to a planned routine in-clinic appointment.

Again, we are grateful for your resilience as we strive to continue providing the best possible patient care and look forward to seeing you in the clinic.

Sincerely,
Lomibao Rheumatology & Wellness Care, PLLC